



Emergency Call

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Seminole County
Public Safety

Public Safety extends a warm welcome!



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On October 1, 2002, The Altamonte Springs Fire Department will merge with the Seminole County Department of Public Safety. The Altamonte Springs Fire Department has a background of innovative public education and community assistance programs, which will enhance programs currently provided by Public Safety.

Join us, in welcoming our new "Family", members to the Department of Public Safety.



Along with this monumental development, the city of Oviedo will be joining the "First Response" system which includes taking over the emergency dispatch functions of their Fire Department. We all know this was a long time in coming and are very happy to accommodate them and the citizens of Oviedo.

This change is expected to coincide with the installation of the new CAD/AVL for Public Safety. Along with Public Safety's Emergency Communications/911 providing fire dispatch functions, Emergency Medical Dispatch (EMD) will also be provided, further enhancing the opportunity to save lives.

New 9-1-1 Telephone System

Altamonte Springs and Casselberry Police Departments are the first in the world to receive, SIMON a new 9-1-1 Telephone device with a mapping component, from Positron Telephone. This new device has the latest technology that will place a dot on a map indicating where the land-line caller is. This will also meet our future needs to our wireless callers as well. Once again, Seminole County Public Safety is an industry leader, thanks to Frank Kirk, Seminole County's 911 Coordinator who was instrumental in all the coordination and purchasing of the system.



Storm Time!

Be careful while driving on the wet roads. Use good safe driving techniques
Perform a hurricane preparedness checklist and a "ready" package for you and your loved ones.

WATCH the sky! That way, you are better prepared. It only takes one lightning bolt to change your life!

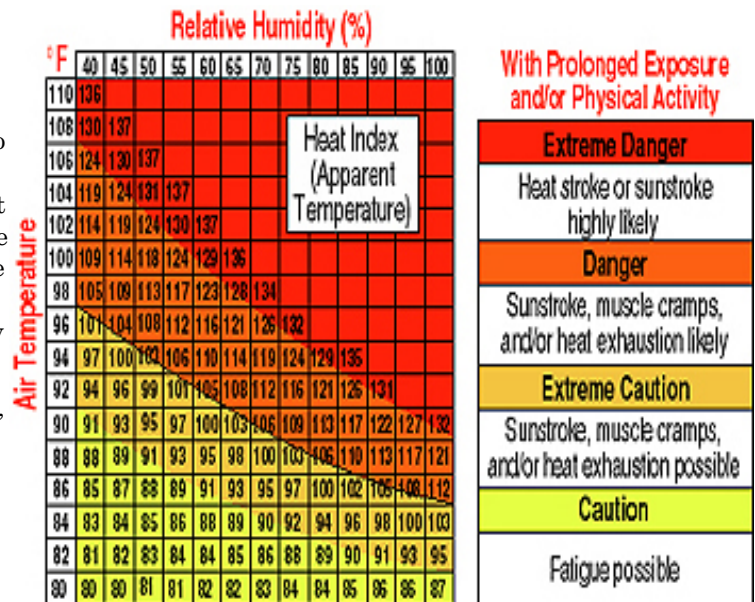
Brush Fire Season

The day starts off in a nice, normal fashion, until mid-day. You know the kind of day, when the air is so hot it almost hurts to breathe, when the temperature is 99 and humidity is 99% with a light wind, and then you are dispatched to a brush fire. You know it is going to be a long job because of the large column of smoke in front of you.

Please take a moment to remember to always take care of yourself and team members. Make sure you drink plenty of water, REST, be alert to your surroundings and listen to the radio for updates.

Make sure you take a moment to familiarize yourself with the heat index chart to the right for your use and safety, as well as the safety of others.

Remember, to us, there is nothing more paramount than your safety and health.



Well, whatda you know!

Some famous words;

Mel Blanc—"That's All Folks!"

George M. Cohan—My mother thanks you, my father thanks you, my sister thanks you and I thank you.

Red Skelton—Good Night and may God Bless.

Western Union 1876—"This *telephone* thing has too many short comings to be seriously considered as a means of communication. The device is inherently of

no value to us"

Did you know that "Uncle Sam" was originally created as a political cartoon! The same guy that created this caricature, Thomas Nast, created "Yankee Doodle Dandy." Although first appearing in 1838, the most common image of "Uncle

Sam" was first used during WW1 and was drawn by James Montgomery Flagg for Army Recruitment, with the well known phrase, "I WANT YOU!"

So, with that in mind, what was the original beginning of the initials "U. S." that is now commonly accepted to mean, United States?

Have a safe and enjoyable summer.

Bob

You're kidding right?!!!!

C. A. D. Update

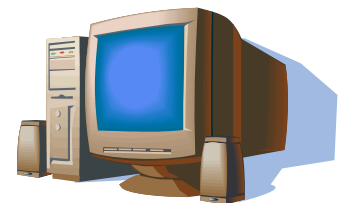
It won't be long now! Three of our employees have already traveled to New Jersey to receive specialized training for the administration of our new CAD and the inner workings of it.

Joe Leblanc, Ross Barrows and Susan Hughes made the trip for a three day training seminar that was also attended by other "new" customers from all over the United States, as well.

We have also heard that the selection

has been made and approved for the vender of the Fire/EMS reporting package that will be interfaced with the CAD and that acquisition and training information will come shortly.

Thanks for bearing with us during the selection and development processes. We think you will be very pleased with our new capabilities to support our mission and meet the needs of our future.



Mobile Data Terminals!
AVL Unit Selection
Fire/EMS reports

Busy as a beehive!

That is what our Emergency Operations Center and staff have been doing lately. Reviewing our response plans to significant events such as hurricanes, tornados and terrorism keeps our Emergency Management folks busy year round.

Joe McCluan, Maureen Long, Richard Moore and Tonia Bernosky are the hard working team of professionals that coordinate all of this. Recently, Seminole County participated in a Statewide hurricane tabletop exercise, where every agency in the county was involved for a day. Having to deal with

sudden mass casualties, building destruction, loss of power and water and hospital overload, these well trained people were put through a rigorous exercise, making sure they were prepared for just about anything. Which, incidentally, is what they do best!

In June, there was another tabletop exercise on preparation and response to terrorism events of all kinds. This was funded by a State grant. AMTI, out of Virginia, sent their highly qualified experts in the field to Seminole County to evaluate our current capabilities. From their military connections and

training with other terrorism experts, these folks know what terrorism is. They provided innovative plans and operations for Seminole County to review and implement, should it be necessary.

The E.O.C. was filled to capacity throughout the day for AMTI's presentations that were insightful and informative. Now comes the meticulous task of incorporating this wealth of information and suggestions into our countywide response plans.

Be ready, stay ready, we are ready!



Seminole County's Information Technology Department has a Division called G.I.S. This office is staffed by Al Hill and Nancy Church, who provides a tremendous amount of work for every department in the county and then-some! They provide the mapping system with over 128 layers of information ranging from utility lines, roadway systems, schools and a multitude of others. Dialogic Communications Corporation,

G. I. S. Office

the company that provides and supports our rapid telephone emergency notification system, uses our G.I.S. data in all of their presentations nationwide and in all instructional booklets.

We just found out that Positron Telephone, a major provider of telephone devices to 9-1-1 centers in the Nation, will be using Seminole County's G.I.S. mapping system for demonstrations at



the National Emergency Number Association (9-1-1) conference in Illinois. This conference will showcase Positron's new product, SIMON (see page one) using our highly detailed G.I.S. product.

Thanks Al Hill and Nancy Church, for your outstanding hard work and commitment to excellence. You are helping to make Seminole County more than a dot on the map!

What's down the road?

Lets listen in on Ole Joe talking to a friend; Well now, up here off to the left, you see a whole bunch of boxes for those new fangled things called laptop computers. Sign here says might be able to see floor plans for all those new high rise buildings that are bein built up the road. Don't that beat all! Says here something called "MQA" is gonna do somethin about improvin patient care with better targeted trainin usen somethin called web based and practical trainin thats gonna be figgered out

by the run reports. Now, thats a mouthful and sounds kinda out there to me!

Let's turn here and hey, wait a minute, what in tarnation is that? Looks like some kind of a camera commin' outta that fire engine. Guess that so all those other guys back at the "big house" can see what's goin on.

Bet they haven't thought of having one of those 911 dispatcher persons get all sorts of trainin and send them to a big

fire or something and let them do all the talking for the head honcho. Heck, bet someday them paramedic folks will be puttin a bandage on somebody with a lil boo boo and have im cart themselves to the doctor, so's that big rescue wagon be ready for really hurt people or somethin really big. You don't think they would go that far do you?

As we see Ole Joe, walking on down the road, wondering and marveling at life's possibilities, isn't life grand!

On The Job!

All photos by Rebecca Carter
Seminole County
Department of Public Safety
EMS/Fire/Rescue Division



July 10, 2002

S.U.V. hanging off bridge on Interstate 4

TEAMWORK, TRAINING AND PROFESSIONALISM

Outstanding job to every agency and professional involved.



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Public Safety's "FUNMONGERS"

Front row (L to R): Shoes, Lilly and Sunshine
Back Row (L to R): Hajibaba, Beaker, Rosco P. and Winkie



COME AND GET IT !!!!!!!



That was the call that was heard recently in the Public Safety building hallways. When our own "B" Shifters from our Emergency Communication Center hosted an

open breakfast to all that was hungry.

It was a great way to start everyone's day with good food and some entertainment along the way. Breakfast consisted of COFFEE (of course), omelets, hash browns and French toast.

The breakfast was their idea to promote awareness of the latest trend in progressive work styles called, "*Fishphilosophy*". This trend is spreading across the nation like a salmon filled river! It embodies several simple ideas that anyone or agency could apply. Companies and agencies have seen productivity increase beyond expectation and work relations greatly improved.

It is hard work to get everyone involved and excited about change, but many that have are grateful for it.

Seminole County, itself a leader in many ways, has adopted this innovative way of working, and joins the ranks of many other leaders of industry such as, Delta and Southwest Airlines, Ford Motor Company, Harley Davidson and AT&T, to name a few.

There are really only four simple rules, however it is the understanding and applying the total learning experience that will truly make the "rules" easy to implement.

- **Play**—More than just an activity, it is a state of mind that brings energy and fosters creative solutions.
- **Make Their Day**—Through a small act of kindness to someone else, it could make that person's day.
- **Be There**—Total commitment to the person you are interacting with.
- **Choose Your Attitude**—This is the one thing you can do for yourself, not letting someone else choose one for you.

Stop by the Emergency Communications Center and see the "*Fishphilosophy*" at work and see what we are doing to enhance our commitment to teamwork and leadership.

What a great time we had! Everyone that came received a little gift and a ticket to win a complete set up for a Betta fish, including the bowl and stones! Over 70 people stopped by for breakfast or "cheeseburger, cheeseburger, no Pepsi" and watched people having fun at work?!

You made our day! Even the folks that had to "catch" their own eggs! We are already working on the next breakfast, so be prepared!

On the next few pages are just some of the people and customers involved with making this such a success!

Thank you to everyone that participated and left with full tummys!

The Funmongers!

www.fishphilosophy.com



Here's Lilly getting everything ready for our "fish" to arrive!



Fish Rule!!!!

Fish rule because we can!



The Free stuff!

So, the wife **did** find that \$50 I hid, I knew it!



Hope no one saw that!

Our first ones!



Breakfast!

Breakfast here, get your hot breakfast!



Our attitude is the best you can have.

Just ask us!





We are rolling now!

I'm the prize!

Hmmm, work the toaster? And that is??



Tickets! Get your free tickets!



So, do you think we can get them to do this all the time?



Cheeseburger! Cheeseburger!

Put the lime in the coconut.....and call the doctor in the morning....

Catch my own eggs??

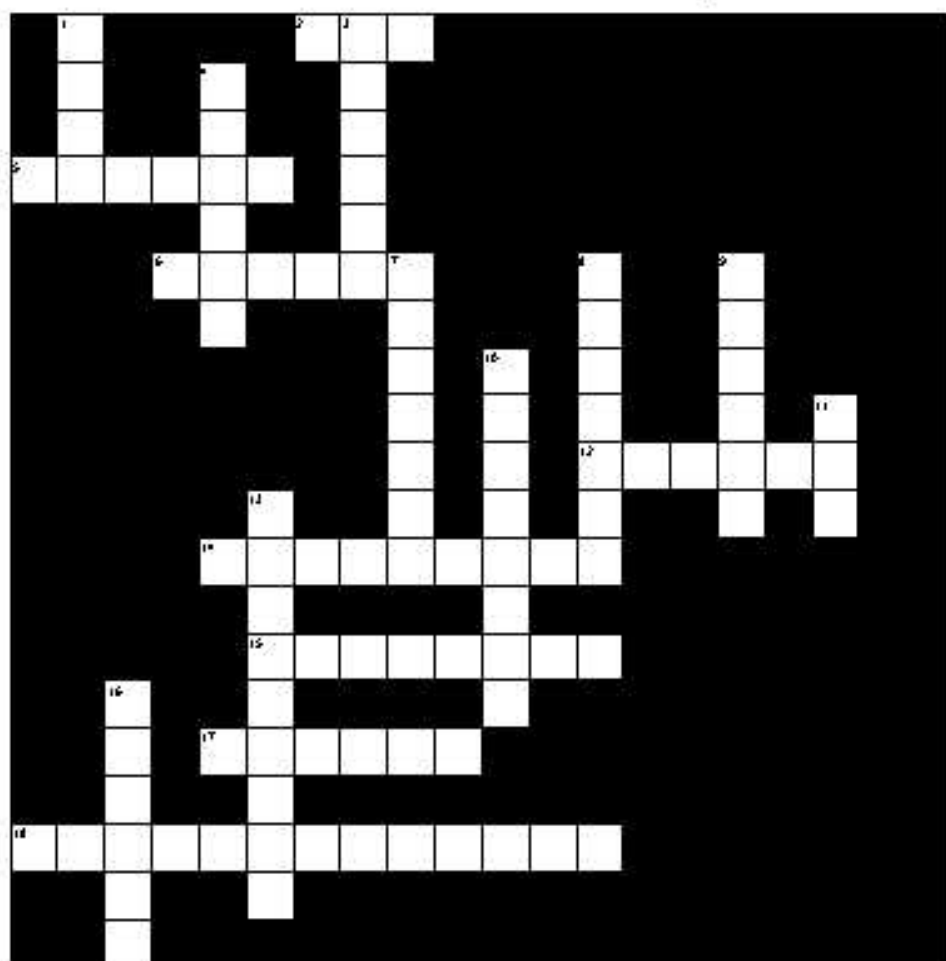


Noooooo!

If I do this, they wont know it hap-



Something Different



Down

1. WHAT IS THE RED DEVIL
3. PEOPLE CRIMINALS DO NOT LIKE
4. LINE OF WATER
7. WHEN YOU GO TO A CALL
8. WATER SUPPLY
9. WHEN THE EAGLE FLY'S
10. WHERE IT ALL BEGINS
11. FUNNY LITTLE WAVY LINE MACHINE
13. FIRE DOCTOR
16. WHO WE SERVE

Across

2. PUMP THAT CHEST
5. "NOT TILL THE PAPER WORK IS DONE"
6. WHAT CARRIES ALOT OF WATER
12. PLAN USED TO EXTINGUISH A FIRE
14. SMOKE AND HEAT CONDITION THAT IS DANGEROUS
15. HORIZONTAL AND VERTICAL ROTOR PROPELLED UNIT
17. _____ ALARM
18. WHAT A FIREFIGHTER SAYS



Starting with this easy crossword puzzle, next month will be a word search and don't fret none, each of the puzzles answers will be posted in the following issue. Yes, they will become more difficult, got to keep the ole' gray matter working! So enjoy this new addition to your newsletter!

